**Refund Policy**

**Refund Policy**

~~~

Returns  
Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can’t offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

***The Kendra Scott Mattie Bar Bracelet is exempt from being returned.***

To complete your return, please contact JaCee Burnes, Director of Operations, at [jburnes@jlchicago.org](mailto:jburnes@jlchicago.org) and she will begin the process for your return. She will provide a date that you can bring your item back to the JLC headquarters.

You will need to bring the item to the JLC headquarters or ship it here to process the return once you have established a date to do so with JaCee Burnes.

Refunds (if applicable)  
Once your return is received and inspected, we will notify you of the approval or rejection of your refund.  
If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)  
If you haven’t received a refund yet, first check your bank account again.  
Then contact your credit card company, it may take some time before your refund is officially posted.  
Next contact your bank. There is often some processing time before a refund is posted.  
If you’ve done all of this and you still have not received your refund yet, please contact JaCee Burnes, Director of Operations, at [jburnes@jlchicago.org](mailto:jburnes@jlchicago.org).

Shipping

You may bring your returnable item back to the JLC headquarters to be processed as indicated above. You must arrange this with Jacee Burnes prior to shipping. Should you wish to ship it to us, you may send it to:  Junior League Chicago, attention JaCee Burnes, 1447 N. Astor Street, Chicago, IL 60610

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

If you are shipping an item over $75, you should consider using a trackable shipping service or purchasing shipping insurance. We don’t guarantee that we will receive your returned item.